

For Passengers Traveling from/to Canada

All passengers traveling to Japan are required to have a certificate of a negative COVID-19 test result at their departure country before boarding. Cases where passengers are unable to enter Japan are increasing. Those who do not have certifications that clearly indicate a valid specimen collection method, testing method, and testing period will not be permitted entry into Japan. We will deny boarding if we cannot confirm a valid test certificate upon check-in.

Please click on the links/QR code to view more details provided from the relevant authorities. Information is subject to change without further notice.

Upon Entry into Japan



**Within
72 hours prior
to Canada
departure**

- Prepare a [valid test certificate](#). Submission of the test certificate in the [designated format](#) is strongly recommended.
- Certifications must clearly indicate a valid specimen collection method, testing method, and testing period.
- If you are not using the designated format, please be sure to confirm that all requirements for the test certificate are met.



**Required to
present upon
entry into
Japan**

- Installation of [necessary apps](#).
- QR code generated upon completing the [Online Questionnaire](#).
- Submit the [Written Pledge](#). (Original printed form is required)



Upon Entry into Canada



- Entry Conditions:** In accordance with the instructions from the Canadian authorities, passengers 5 years of age and older who are entering the country require a negative COVID-19 test certificate for a test taken within 72 hours prior to the scheduled departure time of the flight to Canada.
- Quarantine:** Regardless of nationality, all passengers arriving in Canada must submit quarantine information and contact information through [ArriveCAN](#) within 72 hours before arrival to Canada. If you do not submit the form before departure, you may be fined or denied entry to Canada. In addition, passengers will be subject to a COVID-19 test upon entering the country and will be required to quarantine at a government-designated hotel for a period of 3 days (3 nights) until they receive their test result. Travelers are responsible for fees, including testing, hotel stay and all other associated expenses. For information on reserving a hotel, please see the [Government of Canada website](#). After the 3-day quarantine period at the government-designated hotel has finished, you will be required to quarantine at your home or another location for a further 11 days (meaning that you will quarantine for a total of 14 days from the day of your arrival). For more information on exemptions for fully vaccinated travellers who meet specific conditions, please click [here](#).

*Please make a reservation for a Canadian government-designated hotel before traveling to Canada. *Unaccompanied minors (under 18 years of age) and so on may be exempt from the need to quarantine in a government-authorized hotel.

Inquiries

Calling from Canada: **1-844-728-0647** (open daily)